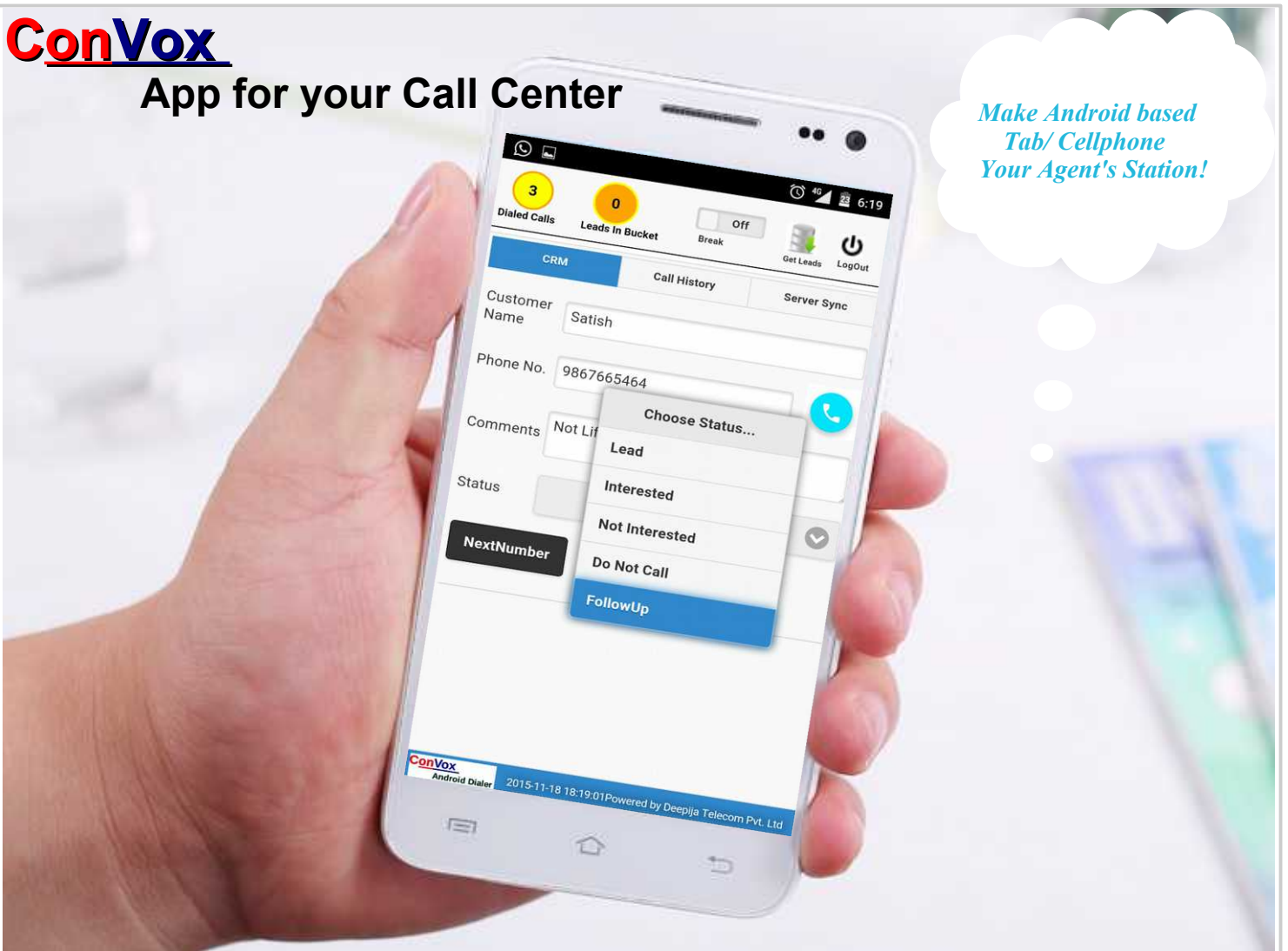


ConVox

App for your Call Center

*Make Android based
Tab/ Cellphone
Your Agent's Station!*



ConVox Android based dialing platform is a quick, easy and most economical way to start your Tele-Calling with all Advance Features. A Versatile solution for your Sales, Collection, Customer loyalty programs or Retention campaigns.

Now you don't need a complex and costly Call Center Setup to Manage your Tele-Calling. Just download an Android App and it will do everything for you. You can improve you sales numbers and get the best output from your tele-calling team. Team leaders can use advance web based monitoring and reporting tools to access the live feedback of your team's performance.

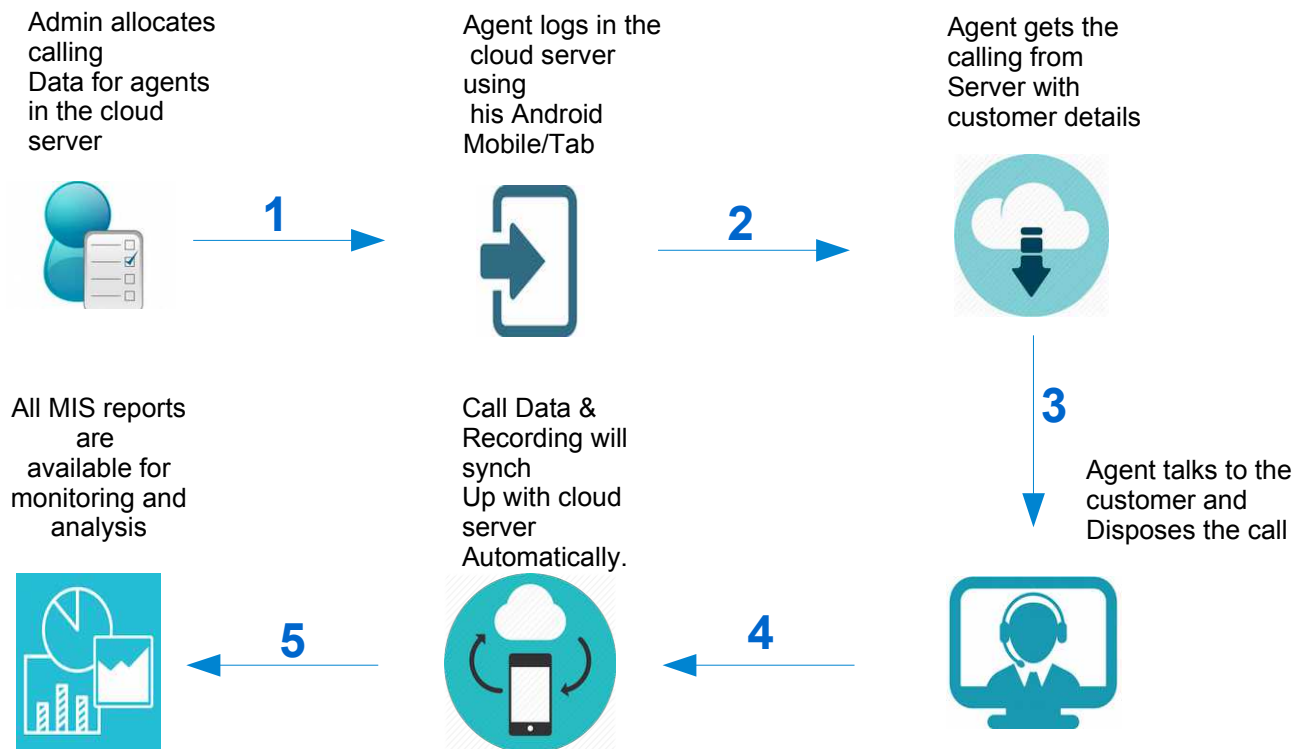
[ConVox](#) App enables your agents to work from home seamlessly. So that you can retain the best of the calling talent by offering them flexibility in work hours and location. It has very easy to use interface so your Agent can start working with App with very little training.



"Android is a trademark of Google Inc."

How it Works?

Agents download an Android App in their Mobile/ Tablet. They login in centralized server through this App. Once logged in, they get the data from the server. Agent can see the customer details on the screen and start making calls. When call is completed, agent dispose the call (like Call Back, Sales, Not Interested etc.) and moves to next call. Administrator logs in the server. He can see the dash board with live status of calling agents and active phone number lists. He can take live reports of calls done, agent performance, recordings, calling list performance or dispositions. He can also upload the calling list or force logout any agent.



Features and Benefits

- Mobile / Tab Based Dialer
- 100% Recording Available in Server
- Real Time Dashboard to monitor Agents
- Multiple MIS Reports from Anywhere
- Lead Management Interface
- Works on Low Price Android phones
- No Need of PRI or GSM Gateway
- NDNC Filtration

The screenshot shows the ConVox Android Dialer interface. It includes a 'Process Details' table and a 'To Day Agent Status' table.

Process	Site	Process	List	Disposition	Allocated	UnAllocated	CDR	Answered	UnAnswered
ALL	1	Test_Process	SNP1	641	717	0	717	471	246
	2+	Test_Process	SNP2	2346	2569	0	2569	1589	1021

SlNo	Agent	Allocated	CDR	Answered	UnAnswered	LastSync	Logout	SlNo	Agent	Allocated	CDR	Answered	UnAnswered	LastSync	Logout
1	Anitha : Anitha	0	0	0	0	-	-	9	Bhargavi : Bhargavi	0	0	0	0	2 minutes ago	✖
2	Bhavani : Bhavani	0	0	0	0	11 seconds ago	✖	10	Charyama : Charyama	0	0	0	0	39 minutes ago	✖
3	Devi : Devi	0	37	22	15	43 minutes ago	✖	11	Harshitha : Harshitha	0	25	20	5	2 hours ago	✖
4	Hemalatha : Hemalatha	0	96	55	41	23 seconds ago	✖	12	Kamakshi : Kamakshi	0	0	0	0	-	✖
5	Nagaraj : Nagaraj	0	0	0	0	1 week ago	✖	13	Neelima : Neelima	0	82	45	37	2 minutes ago	✖
6	Parvati : Parvati	0	0	0	0	1 day ago	✖	14	Rupadevi : Rupadevi	0	38	25	13	19 seconds ago	✖
7	Sarathoon : Sarathoon	0	0	0	0	1 day ago	✖	15	Shyamala : Shyamala	0	42	23	19	27 minutes ago	✖
8	Sravani : Sravani	0	27	18	9	96 seconds ago	✖	16	Veda : Veda	0	12	7	5	2 hours ago	✖

ConVox

Deepija Telecom Pvt Ltd

Certified ISO 9001:2008 by TUV NORD

For More Details 1800-102-DTEL(3835) | sales@deepijatel.com | 040 – 49325555

Branches: Hyderabad | Bangalore | Chennai | Mumbai | Delhi | Pune